

Your Opportunities

- **Administration**

Here, we need you mainly to support our small finance and administration team, which handles legal and financial matters, especially in the area of insurance coverage.

You have experience in the insurance sector, even know how to record and process claims? You are reliable and speak English fluently? Then you will fit in perfectly with our administration team.

Start: 09 September 2023

End: 17 September 2023

- **Ceremonies**

As a ceremonies volunteer, you will support the preparation and execution of the award ceremonies, which honour and celebrate the winners of the different disciplines after the end of the competitions.

Start: 09 September 2023

End: 16 September 2023

- **Digital Communication**

Our digital communication team is active on all channels of the INVICTUS GAMES DÜSSELDORF 2023. On our website, in newsletters and on social media, it is our aim to always provide the latest information, and to spread the Invictus spirit around the world. As part of our team, you will be deployed according to your strengths and help make the Invictus Games an unforgettable experience for all those who cannot be there live.

You are a digital native, know your way around social media and can empathise with the mood of the community? You can fit in and integrate into an existing team, have knowledge of web design, have a talent in writing, video creation or photography? You can write in German and English and maybe speak other languages? Then become a member of the digital communication team of the INVICTUS GAMES DÜSSELDORF 2023!

Start: 05 September 2023

End: 19 September 2023

- **Family & Friends**

Family & Friends are the most important people in the lives of the competitors. They saw the participants in their worst moments and were there for them whenever they were needed. We would like to honour their commitment, and for this we need you! You will work closely with the respective Family & Friends team, and support them as best you can during their stay. Whenever your organisational talent or your communication skills are needed, you will be the first contact person.

VOLUNTEERING

You will be assigned to a participating nation whose language you ideally speak, and accompany them during their entire stay.

If you have a sense of responsibility, enjoy working in an orderly and coordinated fashion, have strong communication skills and assertiveness, then this is your field of work.

Start: 07 September 2023

End: 17 September 2023

- **Hospitality Center**

At the Games, we welcome national and international guests from all over the world. At the Hospitality Center, they will be hosted, provided information about the latest news and events, and receive answers to their questions and requests. You are the main point of contact for the guests of the INVICTUS GAMES DÜSSELDORF 2023. You ensure a smooth process and an unique experience of hospitality.

If you have a friendly and service-oriented manner, communication is your strength, and you work in a problem-solving way, then this is the right place for you. Besides German and English as basic requirements, additional foreign language skills are very much in demand. Experience in the hotel and restaurant industry, or as a tourist guide, is also an advantage.

Start: Friday, 08 September 2023

End: Saturday, 16 September 2023

- **Info-Point in the Hotel**

The first contact person in the hotel could be you! Working at an Info Point for the INVICTUS GAMES DÜSSELDORF 2023, you will be the point of contact for all Family & Friends. You will ensure that all visitors have the best possible experience. You will support all hotel guests, reply to their questions, and find solutions to their problems.

If you have a friendly and open manner and you like to work independently, you are very welcome here. In addition to German and English, it would be very helpful if you had knowledge of other foreign languages.

Start: 07 September 2023

End: 17 September 2023

- **Legacy**

In the Legacy area, you are responsible for the legacy of the Games, i.e. for that what remains. To achieve a lasting legacy, we have planned various events, such as an international conference, art projects, events with children, or the operation of a special military post office. As part of the team, you would collaborate on these projects and support them according to your skills.

Working with us, you can expect an eventful time in a great team.

If you are communicative, go through life with an open mind, and can communicate bilingually (German/English), you are exactly the right person for us. We are looking forward to meeting you.

VOLUNTEERING

Start: 01 September 2023
End: 18 September 2023

- **Logistik**

One gear meshes with the other! Well-functioning logistics are required for everything to run smoothly. The Bundeswehr will largely handle the logistics around the INVICTUS GAMES DÜSSELDORF 2023. This promises exciting insights, but also challenging tasks: For example, the sports equipment of the competitors must be available on the spot. Interested in being part of the smooth running of the Games?

For this area, we are looking for people with a talent for organising, who enjoy working in an integrated project team.

Start: 09 September 2023
End: 16 September 2023

- **Marketing**

Would you like to join us in bringing the unique atmosphere of "A HOME FOR RESPECT. " to life? Then we would like to welcome you to our marketing team of the INVICTUS GAMES DÜSSELDORF 2023! You will work closely with our core team, and support a variety of projects during your time with us. You will either work in the city of Düsseldorf or directly on site in the MERKUR SPIEL-ARENA.

You are open-minded, open and communicative, enjoy approaching other people, like working in a team, and you would like to take on responsibility? Ideally, you also speak English or other foreign languages in addition to German?

If your answer to these points is "Yes", then our marketing team is the right place for you!

Start: 04 September 2023
End: 17 September 2023

- **Medical**

In the Medical Services area, we look forward to your support, regardless of whether you have a medical qualification or not.

- With a medical qualification

To ensure the health care provision during the INVICTUS GAMES DÜSSELDORF 2023, we require support from doctors and medical assistant personnel from the fields of general medicine, psychiatry, emergency medicine, physiotherapy/(sports) massage therapy, and the veterinary service. The tasks involved are similar to those encountered in a civilian (veterinary) doctor's practice, with a military unit physician, in a physiotherapy practice or in the ambulance service.

If you have the relevant medical qualifications, you are very welcome to join us.

Start: 7 September 2023
End: 17 September 2023

- Without a medical qualification

Helping hands are essential in patient care. "A kind word here, willing to listen there." If you have empathy, we would like to have you on board to support at

VOLUNTEERING

the reception of our Medical Clinic. Among other things, appointments are made here, questions and recommendations about medical facilities in the city of Düsseldorf are answered, and the lending and issuing of medical supplies is coordinated.

Suitable for:

You don't need any medical training for this, but empathy and humanity.

Start: 8 September 2023

End: 17 September 2023

- **Nations Home (Childcare)**

Around the INVICTUS GAMES DÜSSELDORF 2023, there will be an eight-day festival with a colourful mix of music, art, culture, sports, food and a lot more. Both in the Nations Home, the Family & Friends will meet with the competitors to share meals or have a chat over a cup of coffee. The smallest guests are also catered for here.

You love children and are bubbling over with creativity? Then you can help to ensure that the meals run smoothly by assisting the parents with childcare. The aim is to create a friendly and pleasant atmosphere, and to provide unforgettable experiences.

Start: 08 September 2023

End: 16 September 2023

- **Opening/Closing Ceremonies**

You can't get any closer to the competitors! At the beginning and end of each of the games there will be big events with all the participants. Lead the nations, who are part of the show, into the stadium and towards the stage, while the stands are filled with spectators and the event is broadcasted around the world!

Do you want to really immerse yourself in the event? Then this is the right place for you! We are looking for responsible volunteers for the Opening and Closing Ceremony in the MERKUR SPIEL-ARENA, who we can rely on and who will enjoy being part of the event.

Start: 09 September 2023

End: 16 September 2023

- **Press**

The INVICTUS GAMES DÜSSELDORF 2023 will generate a lot of media interest. Of course, we would like to give the journalists and media representatives a warm welcome, and provide them with professional support throughout the Games. Moreover, the volunteers in the press team will help with the running of our press centre, thus providing a professional working environment for the journalists.

You already have professional experience in the fields of communication, journalism or social media, or you have knowledge in the use of computers, printers and word processing programmes? As well as being resistant to stress, you are also accurate, communicative, and have a good command of written and spoken German and English (and possibly another foreign language)? Then join the Press team and experience an unforgettable time with us!

VOLUNTEERING

Start: 05 September 2023
End: 19 September 2023

- **Side Events**

Support us in the area of side events during the INVICTUS GAMES DÜSSELDORF 2023. Your work will be characterised by the international exchange with the delegations and their Family & Friends. Our main goal is for everyone to feel comfortable and experience the Games in Düsseldorf as an unforgettable event. The tasks in the area of side events are varied and include, for example, distributing food and drinks at the After Show Party, supporting the showpersons in the Invictus Village, or taking over tasks of the organising team that arise at short notice. No matter how you want to support us, instead of just being there, you will always be right in the middle of things as a friendly and open representative of the INVICTUS GAMES DÜSSELDORF 2023.

For the side events we are looking for open-minded, friendly and helpful personalities who will support us in making the INVICTUS GAMES DÜSSELDORF 2023 an unforgettable experience for our visitors, even apart from the competitions. If you speak English or another foreign language in addition to German, the Side Events team.

Start: 07 September 2023
End: 16 September 2023

- **Spectator Services**

In the Spectator Services area at the INVICTUS GAMES DÜSSELDORF 2023, you will ensure a friendly and sociable atmosphere, thereby making a significant contribution to the 'Invictus Spirit'. Spectators, competitors, and Family & Friends will be assisted with any questions they may have. Whether running information points, managing and installing signage, assisting mobility-impaired people, answering questions about seating in the stands or being a competent and friendly face at our car parks: Spectator Services department is often the first contact visitors have with the INVICTUS GAMES DÜSSELDORF 2023.

We are looking for open-minded, friendly and helpful personalities to support us. Together, we will ensure an unforgettable Invictus Spirit.

Start: 09 September 2023
End: 16 September 2023

- **Sports Competition**

Tasks may include, for example, the setting up and dismantling before, during and after the competitions, providing material and catering, marshalling, and maintaining the material and playing area during the Games.

As a qualification for this area, you should have an affinity for sports, be physically resilient, and ideally have previous experience in the individual sports. You should also have a rudimentary knowledge of English.

Start: 09 September 2023
End: 16 September 2023

VOLUNTEERING

- **Team-Liaison**

The teams and their competitors are the most important persons at the INVICTUS GAMES DÜSSELDORF 2023. You will work closely with the respective team, accompany and support them during their stay at your best. Whenever your organizational talent or your communication skills are required, you are their first point of contact.

You will be assigned to a participating nation whose language you ideally speak and will accompany them throughout their stay.

If you have a high sense of responsibility, enjoy working in an orderly and coordinated fashion, have strong communication skills and assertiveness, then this is your field of work.

Start: 2 September 2023

End: 17 September 2023

- **Ticketing**

We are looking for people with a talent for organising and a good service mentality! In the ticketing area, you will support our team in various aspects: Provide support at our ticketing stations on the event site, in the back office, or with matters relating to VIP ticketing. Get a taste of this dynamic area and become part of a major international sporting event.

The focus is always on satisfied visitors, so we are looking for stress-resistant, friendly and very helpful people. If you speak other foreign languages besides German and English, we have a perfect match!

Start: 09 September 2023

End: 16 September 2023

- **Travel/Transport**

The arrival and departure of the competitors and the back and forth with a lot of luggage in a city that you do not know requires support. This is where you come in! We need your help to make the stay of our guests as stress-free and smooth as possible right from the start. This includes loading luggage and sports equipment, especially for our impaired guests, and directing them to the right buses. Support the Travel & Transport team and lend a hand!

If you are physically resilient and ideally speak good English, this is the right place for you.

Start: 07 September 2023

End: 17 September 2023

- **Protocol**

Here, you will be responsible for accompanying high-ranking individual guests and delegations with special protocol support requirements. These will primarily be international individual guests and delegations consisting of government representatives and their escorts. When looking after these guests and delegations, the most important thing, apart from absolute reliability, is to always be friendly and courteous, and to react flexibly and confidently to

VOLUNTEERING

frequently changing circumstances. You are the link between the organisers of the INVICTUS GAMES DÜSSELDORF 2023 and the guests. You act as part of a team and in close coordination with the entire protocol team.

You speak fluent English and German and have already gained relevant experience in accompanying and looking after VIPs? You are not shy in dealing with high-ranking guests, and enjoy working in a flexible and innovative team? Join us! If you have additional competent language skills, please include them in your application.

Due to the special nature of this task, you should have some time in the run-up to the INVICTUS GAMES DÜSSELDORF 2023 to allow for some intensive training. Ideally, this should take place in Düsseldorf.

Start: 28 August 2023

End: 16 September 2023

- **Volunteer Management**

In Volunteer Management, you plan and coordinate the personnel and the organisational assignment of all volunteers, so that the right volunteer is always planned for the right task. In addition, we need you as a dutiful and reliable shift leader in the different areas of responsibility.

You have experience in the area of volunteering and personnel management, are stress-resistant and communicative, you enjoy taking responsibility, and you are very reliable? Then you will fit in well in volunteer management.

The job starts a few days before the Opening Ceremony, and ends the day after the Closing Ceremony.