



FIBA  
WOMEN'S BASKETBALL  
**WORLD CUP**  
GERMANY 2026

# VOLUNTEER POSITIONS

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Game!



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# ACCREDITATION

## ACCREDITATION VOLUNTEER

### Tasks:

- Assists with the production of accreditations
- Data import and printing
- Hands out accreditations
- Welcome desk (welcoming people & answering questions)

### Requirements:

- Technical skills
- Friendly
- Patience
- Good communication skills
- English is an asset
- High availability
  - o Whole tournament period
  - o 29.08. – 14.09.2026
  - o 2 shifts (early & late)



# EVENT OPERATIONS

## COURT ENTERTAINMENT VOLUNTEER

### Tasks:

- Supports presenters & artists with their appearances during match
- Stages little games with presenters
- Speedy set-up
- Dismantling of games equipment

### Requirements:

- Physical fit
- English is an asset
- Outgoing
- Interacting with people
- Enjoys being in the centre of the action
- Availability:
  - o On Matchdays
  - o 2 shifts (early & late)



## MASCOT CHAPERONE

### Tasks:

- Supports Mascot by changing, walking etc.
- Escorts Mascot from A to B
- Takes pictures of spectators & Mascot
- Makes sure Mascot is having breaks

### Requirements:

- Physical fit
- English is an asset
- Outgoing
- Interacting with people
- Enjoys being in the centre of the action
- Availability:
  - o On Matchdays
  - o 2 shifts (early & late)



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## SIDE EVENT VOLUNTEER

### Tasks:

- Responsible for side events
  - o Mini Festival
  - o Teachers Workshop
  - o Referee Clinic
  - o Coach Clinic
  - o Additional programme
- Supports workshop leaders
- Fan Zone (stands of sponsors; games; point of contact)
- Supports during activities (explains rules etc.)

### Requirements:

- Physical fit
- English is an asset
- Actively involved in basketball (e.g. coach, player etc.)
- Outgoing
- Interacting with people
- Enjoys being in the centre of the action
- Availability:
  - o Whole tournament period
  - o 2 shifts (early & late)



# EVENT TRANSPORT

## DRIVER

### Tasks:

- Shuttle & driver services
- Driver
  - o Direct contact to guests
  - o Safe transportation in standard passenger vehicles (Limousine, minivans etc.)

### Requirements:

- Enjoys driving cars safely
- Good road awareness
- Local knowledge
- Drivers must be discreet in interactions with guests
- Reliable, polite, patient and friendly
- At least 21 years old and driving experience > 3 years
- B-class driver license
- Stress resistant
- Availability:
  - o Whole tournament period
  - o 3 shifts (early, late, night)





## MOBILITY MAKER

### Tasks:

- Direct contact for guests with shuttle service
- Guides the guests to the Drivers/Vehicles
- Connector between guests and transportation office
- Control of arrival times
- Communicates potential delays/changes

### Requirements:

- Local knowledge
- Reliable, polite, patient and friendly
- Good organisation & communication skills
- Fluent in English and German
- Stress resistant
- Availability:
  - o Whole tournament period
  - o 3 shifts (early, late & night)



## TRANSPORTATION OFFICE VOLUNTEER

### Tasks:

- Shuttle & driver services
- Driver Service Management
  - o Supports transportation manager
  - o Vehicle handover
  - o Handling requests/changing transfers
  - o Communication within the team

### Requirements:

- Local knowledge
- Reliable, polite, patient and friendly
- Good organisation & communication skills
- Stress resistant
- Availability:
  - o Whole tournament period
  - o 3 shifts

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# GAME OPERATIONS

## VENUE MANAGEMENT VOLUNTEER

### Tasks:

- Responsible for the playing court & surrounding areas
- Responsible for installing & dismantling the branding & signage
- Clean the benches after the game
- Prepares the court for the game & training
- Supplies water & towels
- Assistance during the practice sessions
- Logistical tasks for training & matches
- Overview of the use & availability of materials
- Setting up & dismantling arena

### Requirements:

- Physical strong/fit
- Close to basketball action
- Attentive & reliable
- Quick reaction skills
- Availability:
  - o Whole tournament period
  - o 2 shifts (early & late)

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## WIPER

### Tasks:

- Responsible for the playing court & surrounding areas
- Distributing & collecting the balls
- Clean the court

### Requirements:

- Physical strong/fit
- Close to basketball action
- Attentive & reliable
- Quick reaction skills
- Availability:
  - o On Matchdays
  - o 2 shifts



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# GUEST MANAGEMENT

## MARKETING VOLUNTEER

### Tasks:

- Responsible for marketing related tasks
- Responsible for Nielsen Sports Impact Study survey
- Collects email addresses each day with tablet/smartphones
- Daily delivery of email addresses to Nielsen
- Creates awareness of data protection

### Requirements:

- Fluent in English & German
- Friendly and neat appearance
- Technical skills
- Availability:
  - o On Matchdays
  - o 2 shifts (early & late)



## SUSTAINABILITY VOLUNTEER

### Tasks:

- Responsible for sustainability concept
- Social Responsibility (helping disabled spectators, awareness team)
- Food donation (ToGoodToGo)
- Non-smoking area

### Requirements:

- Interested in sustainability
- Social competencies & good people knowledge
- Outgoing
- English is an asset
- Availability:
  - o On Matchdays
  - o 2 shifts (early & late)



## HOTEL SERVICES VOLUNTEER

### Tasks:

- Staffs the several welcome desks at the hotels
- Responsible for providing all information about the Event
- Responsible for controlling and updating information displayed at the Help Desk
- Assists guests and solve problems (booking meeting rooms, coordinating shuttle)
- Welcoming guests

### Requirements:

- Excellent knowledge of Host City
- Fluent in English
- Further language skills are an asset
- Friendly and neat appearance
- Polite
- Availability:
  - o Whole tournament period
  - o 3 shifts (early, late & night)



## VIP COUNTER VOLUNTEER

### Tasks:

- Responsible for the signage in the public and VIP areas
- Welcoming VIP guests
- Helps people to their seats and VIP Hospitality
- Provides information, advice and services to the VIPs
- VIP Ticketing
- Point of contact for questions & issues

### Requirements:

- Friendly and neat appearance
- Fluent in English
- Further language skills are an asset
- Polite
- Availability
  - o On Matchdays
  - o 2 shifts (early & late)





## IT SERVICES

### IT SERVICE VOLUNTEER

#### Tasks:

- Responsible for IT Services in Media Area and whole Venue
- Assisting IT Team
- Interacts with IT supplier
- Ensures that technical equipment is working (e.g. printer, Wi-Fi etc.)

#### Requirements:

- Fluent in English & German
- Friendly
- Technical skills
- Knowledge in IT
- Availability:
  - o Whole tournament period
  - o 2 shifts (early & late)



# MEDIA OPERATIONS

## DIGITAL VOLUNTEER

### Tasks:

- Assists FIBA Media in taking down illegal online streams
- Prevents in arena illegal filming
- Reports illegal streams (online & arena)

### Requirements:

- Fluent in English
- Further language skills are an asset
- Used to Social Media
- Researching skills
- IT knowledge
- Logical & critical thinking
- Availability:
  - o On Matchdays



## MEDIA AREA VOLUNTEER

### Tasks:

- Distribution of relevant information to accredited Media
- Supports in media working room, press conference room, media tribune and mixed zone
- Point of contact for media representatives
- Implements seating chart
- Responsible for availability of all press materials and statistics at any time
- Assists with Mixed Zone operations
- Assists with the press conference (material, name tags, drinks, chairs, backdrops position, etc.)
- Assists with flash interview set up (infrastructure, backdrops position etc.)

### Requirements:

- Experience in Media
- Fluent in English
- Further language skills are an asset
- Communication skills
- Basketball know-how
- Availability:
  - o 31.08. – 14.09.2026
  - o 2 Shifts (early & late)



## STATISTICS RUNNER

### Tasks:

- Distribution of Game statistics to media in working room and press conference room
- Distributing of the game statistics to the teams

### Requirements:

- Fluent in English
- Further language skills are an asset
- Communication skills
- Basketball know-how
- Availability:
  - o On Matchdays
  - o 2 shifts (early & late)



## MEDICAL OPERATIONS

### ANTI-DOPING CHAPERONE

#### Tasks:

- Assists with anti-doping procedure
- Guides player/coach to anti-doping room after match
- Provides player/coach with water and other needs

#### Requirements:

- Only female Volunteers are taken into consideration for this position
- Fluent in English
- Medical Background/experience in anti-doping; but not mandatory
- Empathy
- Reliable
- Availability:
  - o On Matchdays and practice sessions



## TEAM OPERATIONS

### FIBA OFFICIATING TEAM ATTACHÉ

#### Tasks:

- Assists in all organizational issues related to the FIBA Officiating Team
- Coordinates Communication with the host
- Distribution of relevant information

#### Requirements:

- Fluent in English & German
- Good communication skills
- Polite
- Friendly
- Availability:
  - o Whole tournament period
  - o 2 shifts (early & late)



## TEAM ATTACHÉ

### Tasks:

- Responsible for all activities linked to the national team
- Problem solver
- Coordinates communication between the Team and Host (DBB/FIBA)
- Communicates all Team's requests related to meals, practices, games, transportation, laundry, medical support etc.
- 24/7 support; from arrival to departure
- Supports Head of Delegation

### Requirements:

- Fluent in German and English
- Knowledge of team's native language highly recommended
- Outgoing & discreet
- Good communication skills
- Polite
- Friendly
- Availability:
  - o Whole tournament period
  - o 2 shifts (early & late)



# VOLUNTEER MANAGEMENT

## ACE VOLUNTEER

### Tasks:

- All purposes
- Supports other departments if needed
- "Runner"
- Additional Support
- Supports Volunteer Management Team

### Requirements

- Flexible
- Motivated
- Show interest
- Should live nearby
- Availability:
  - o Whole tournament period
  - o 2 shifts





## VOLUNTEER MANAGEMENT VOLUNTEER

### Tasks:

- Volunteer Office (Emails, schedule, decoration etc.)
- Volunteer equipment (distribution of volunteer uniform)
- Volunteer catering (kiosk, snacks, drinks etc.)
- Volunteer benefits (games, public viewing, bbq, bingo, closing party etc.)
- Supports Volunteer Manager
- Ensures that all volunteers are happy and provide them with assistance

### Requirements:

- Flexible
- English is an asset
- Social and good people knowledge
- Outgoing
- Good communication skills
- Availability:
  - o Whole tournament period
  - o 2 shifts



## CONTACT DETAILS

### **Timon Aswerus**

Volunteer Manager

Deutscher Basketball Bund e.V.

Schwanenstraße 6–10

58089 Hagen

E-Mail: [Volunteers@basketball-bund.de](mailto:Volunteers@basketball-bund.de)

Telephone: +49 2331 106-137

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