



FIBA
WOMEN'S
EUROBASKET
CZECHIA GERMANY
ITALY GREECE

▼ VOLUNTEER POSITIONS

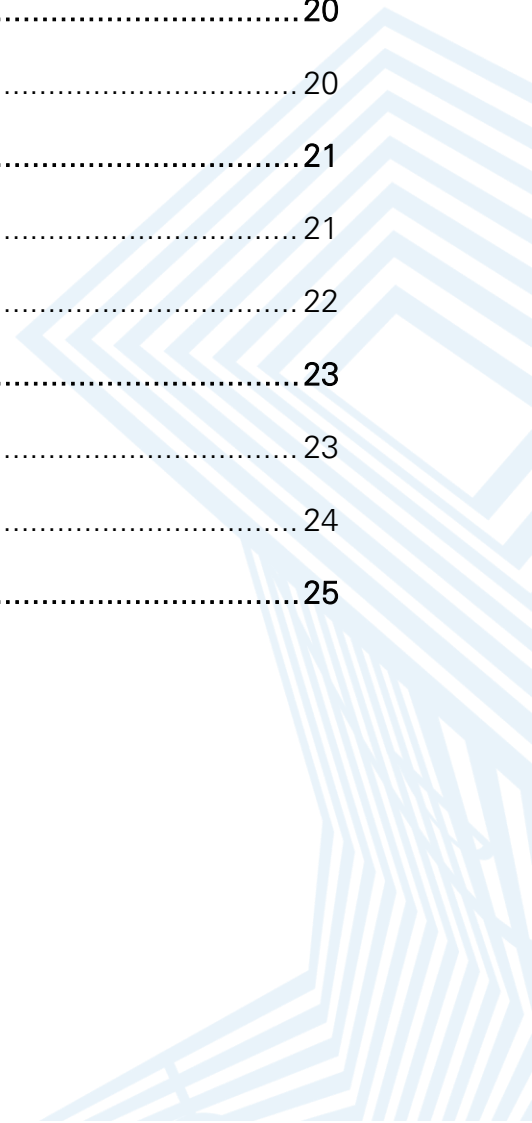


Content

Accreditation	3
Accreditation Volunteer	3
Event Operations	4
Court Entertainment Volunteer	4
Mascot Chaperone	5
Side Event Volunteer	6
Event Transport	7
Driver	7
Mobility Maker.....	8
Transportation Office Volunteer.....	9
Game Operations	10
Venue Management Volunteer	10
Wipers	11
Guest Management	12
Marketing Volunteer	12
Sustainability Volunteer	13
Hotel Services Volunteer	14
VIP Counter Volunteer	15



IT Services	16
IT Service Volunteer.....	16
Media Operations	17
Digital Volunteer	17
Media Area Volunteer	18
Statistics Runner.....	19
Medical Operations	20
Anti-Doping Chaperone.....	20
Team Operations	21
FIBA Officiating Team Attaché	21
Team Attaché	22
Volunteer Management	23
ACE Volunteer	23
Volunteer Management Volunteer.....	24
Contact Details	25





Accreditation

Accreditation Volunteer

Tasks:

- Assists with the production of accreditations
- Data import and printing
- Hands out accreditations
- Welcome desk (welcoming people & answering questions)

Requirements:

- Technical skills
- Friendly
- Patience
- Good communication skills
- English is an asset
- High availability
 - o Whole tournament phase
 - o 16.06. – 23.06.
 - o 2 shifts (early & late)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
16.06.	17.06.	18.06.	19.06.	20.06.	21.06.	22.06.	23.06.
			Matchday	Matchday		Matchday	



Event Operations

Court Entertainment Volunteer

Tasks:

- Supports presenters & artists with their appearances during match
- Stages little games with presenters
- Speedy set-up
- Dismantling of games equipment

Requirements:

- Physical fit
- English is an asset
- Outgoing
- Interacting with people
- Enjoys being in the centre of the action
- Availability:
 - o On Matchdays
 - o 2 shifts (early & late)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
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Mascot Chaperone

Tasks:

- Supports Mascot by changing, walking etc.
- Escorts Mascot from A to B
- Takes pictures of spectators & Mascot
- Makes sure Mascot is having breaks

Requirements:

- Physical fit
- English is an asset
- Outgoing
- Interacting with people
- Enjoys being in the centre of the action
- Availability:
 - o On Matchdays
 - o 2 shifts (early & late)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
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Side Event Volunteer

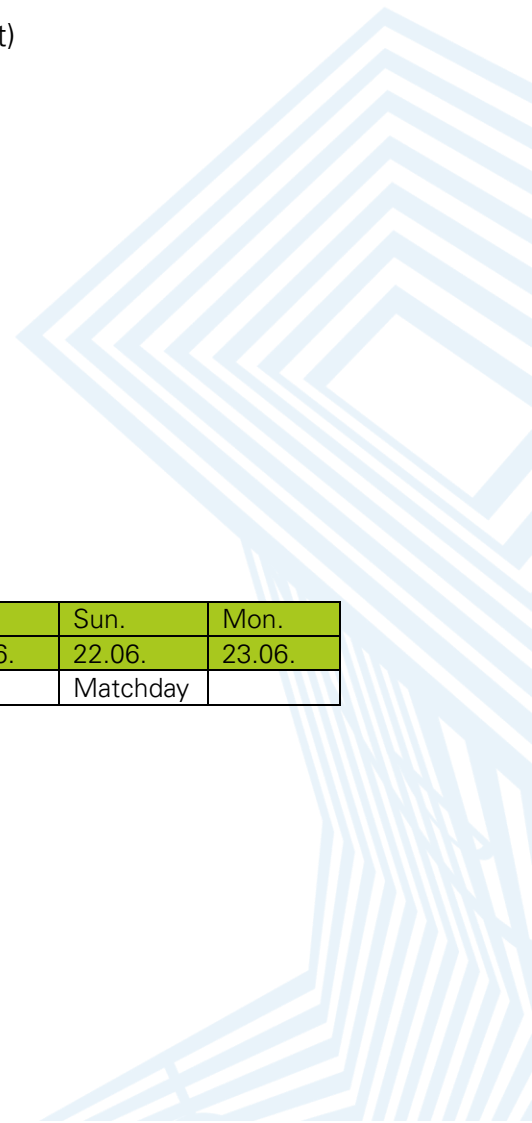
Tasks:

- Responsible for side events
 - o Mini Festival
 - o Teachers Workshop
 - o Referee Clinic
 - o Coach Clinic
 - o Additional programme
- Supports workshop leaders
- Fan Zone (stands of sponsors; games; point of contact)
- Supports during activities (explain rules etc.)

Requirements:

- Physical fit
- English is an asset
- Actively involved in basketball (e.g. coach, player etc.)
- Outgoing
- Interacting with people
- Enjoys being in the centre of the action
- Availability:
 - o Whole tournament period
 - o 2 shifts (early & late)

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Event Transport

Driver

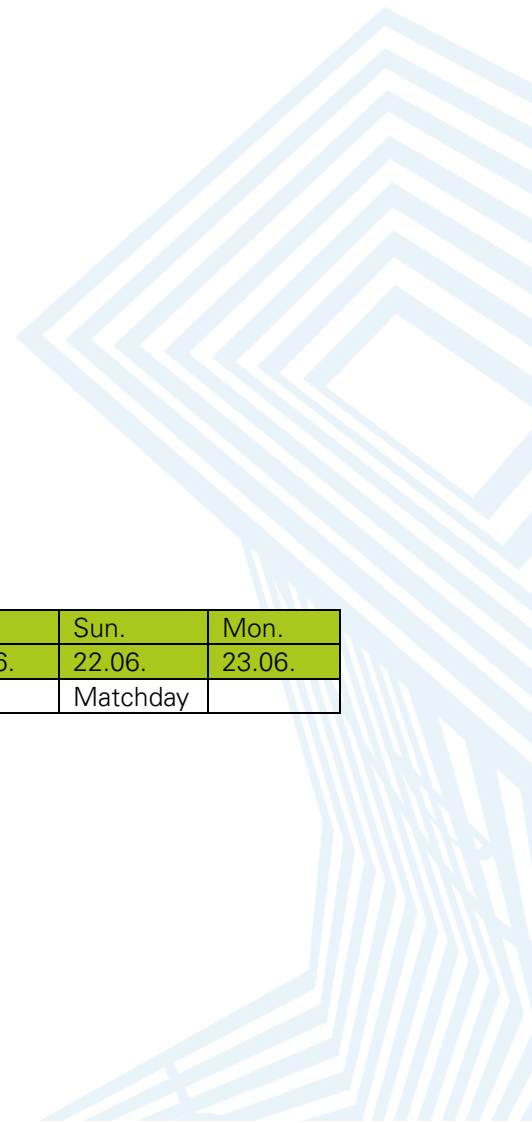
Tasks:

- Shuttle & driver services
- Driver
 - o Direct contact to guests
 - o Safe transportation in standard passenger vehicles (Limousine, minivans etc.)
 - o B-class driver license

Requirements:

- Enjoys driving cars safely
- Good road awareness
- Local knowledge
- Drivers must be discreet in interactions with guests
- Reliable, polite, patient and friendly
- At least 21 years old and driving experience > 3 years
- Stress resistant
- Availability:
 - o Whole tournament period
 - o 3 shifts (early, late, night)

Mon. 16.06.	Tue. 17.06.	Wed. 18.06.	Thu. 19.06.	Fri. 20.06.	Sat. 21.06.	Sun. 22.06.	Mon. 23.06.
			Matchday	Matchday		Matchday	





Mobility Maker

Tasks:

- Direct contact for guests with shuttle service
- Guides the Drivers/Vehicles to the guests
- Connector between guests and transportation office
- Control of arrival times
- Communicates potential delays/changes

Requirements:

- Local knowledge
- Reliable, polite, patient and friendly
- Good organisation & communication skills
- Fluent in English and German
- Stress resistant
- Availability:
 - o Whole tournament period
 - o 3 shifts (early, late & night)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
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Transportation Office Volunteer

Tasks:

- Shuttle & driver services
- Driver Service Management
 - o Supports transportation manager
 - o Vehicle handover
 - o Handling requests/changing transfers
 - o Communication within the team

Requirements:

- Local knowledge
- Reliable, polite, patient and friendly
- Good organisation & communication skills
- Stress resistant
- Availability:
 - o Whole tournament period
 - o 3 shifts

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
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Game Operations

Venue Management Volunteer

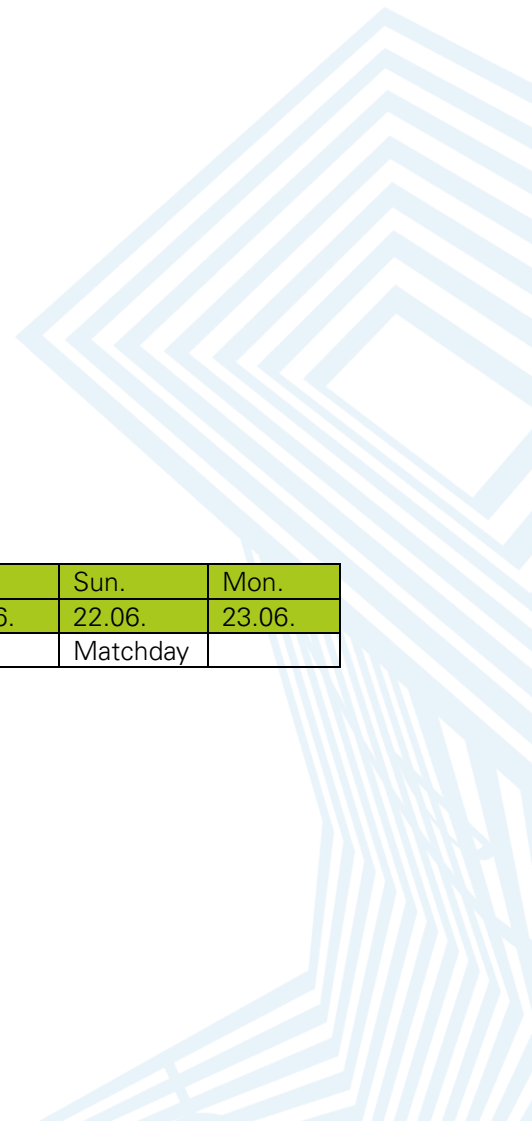
Tasks:

- Responsible for the playing court & surrounding areas
- Clean the benches after the game
- Prepares the court for the game & training
- Supplies water & towels
- Assistance during the practice sessions
- Logistical tasks for training & matches
- Overview of the use & availability of materials
- Setting up & dismantling arena

Requirements:

- Physical strong/fit
- Close to basketball action
- Attentive & reliable
- Quick reaction skills
- Availability:
 - o Whole tournament period
 - o 2 shifts (early & late)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
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Wipers

Tasks:

- Responsible for the playing court & surrounding areas
- Distributing & collecting the balls
- Clean the court

Requirements:

- Physical strong/fit
- Close to basketball action
- Attentive & reliable
- Quick reaction skills
- Availability:
 - o On Matchdays
 - o 2 shifts

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
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Guest Management

Marketing Volunteer

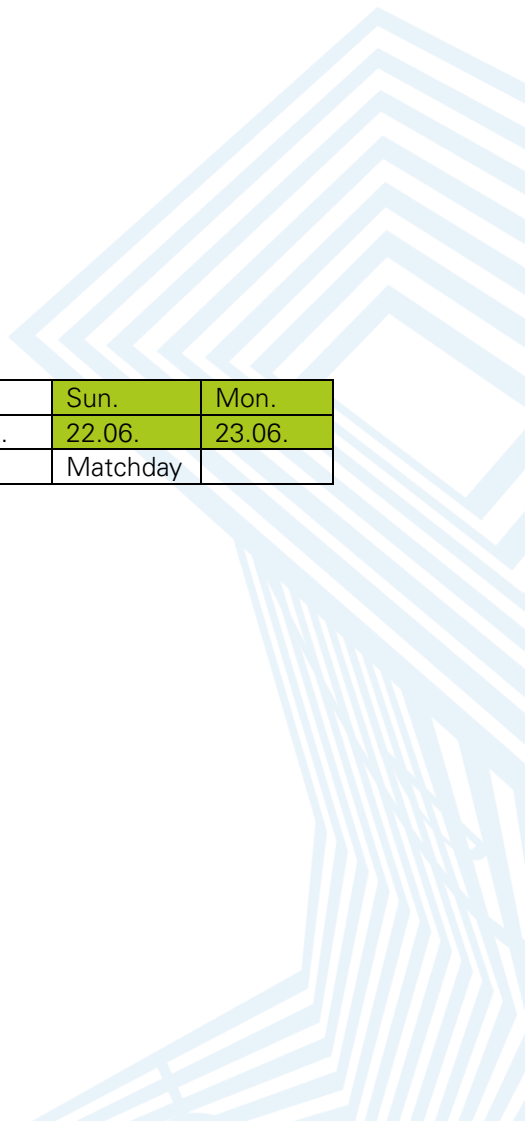
Tasks:

- Responsible for marketing related tasks
- Responsible for Nielsen Sports Impact Study survey
- Collects email addresses each day with tablet/smartphones
- Daily delivery of email addresses to Nielsen
- Creates awareness of data protection

Requirements:

- Fluent in English & German
- Friendly and neat appearance
- Technical skills
- Availability:
 - o On Matchdays
 - o 2 shifts (early & late)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
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Sustainability Volunteer

Tasks:

- Responsible for sustainability concept
- Waste separation
- Social Responsibility (helping disabled spectators, awareness team)
- Food donation
- Non-smoking area

Requirements:

- Interested in sustainability
- Social competencies & good people knowledge
- Outgoing
- English is an asset
- Availability:
 - o On Matchdays
 - o 2 shifts (early & late)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
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Hotel Services Volunteer

Tasks:

- Staffs the several welcome desks at the hotels
- Responsible for providing all information about the Event
- Responsible for controlling and updating information displayed at the Help Desk
- Assists guests and solve problems (booking meeting rooms, coordinating shuttle)
- Welcoming guests

Requirements:

- Excellent knowledge of Host City
- Fluent in English
- Further language skills are an asset
- Friendly and neat appearance
- Polite
- Availability:
 - o Whole tournament period
 - o 3 shifts (early, late & night)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
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VIP Counter Volunteer

Tasks:

- Responsible for the signage in the public and VIP areas
- Welcoming VIP guests
- Helps people to their seats and VIP Hospitality
- Provides information, advice and services to the VIPs
- VIP Ticketing
- Point of contact for questions & issues

Requirements:

- Friendly and neat appearance
- Fluent in English
- Further language skills are an asset
- Polite
- Availability
 - o On Matchday
 - o 2 shifts (early & late)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
16.06.	17.06.	18.06.	19.06.	20.06.	21.06.	22.06.	23.06.
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IT Services

IT Service Volunteer

Tasks:

- Responsible for IT Services in Media Area and whole Venue
- Assisting IT Team
- Interacts with IT supplier
- Ensures that technical equipment is working (e.g. printer, Wi-Fi etc.)

Requirements:

- Fluent in English & German
- Friendly
- Technical skills
- Knowledge in IT
- Availability:
 - o Whole tournament period
 - o 2 shifts (early & late)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
16.06.	17.06.	18.06.	19.06.	20.06.	21.06.	22.06.	23.06.
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Media Operations

Digital Volunteer

Tasks:

- Assists FIBA Media in taking down illegal online streams
- Prevents in arena illegal filming
- Reports illegal streams (online & arena)

Requirements:

- Fluent in English
- Further language skills are an asset
- Researching skills
- IT knowledge
- Logical & critical thinking
- Availability:
 - o On Matchdays

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
16.06.	17.06.	18.06.	19.06.	20.06.	21.06.	22.06.	23.06.
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Media Area Volunteer

Tasks:

- Distribution of relevant information to accredited Media
- Supports in media working room, press conference room, media tribune and mixed zone
- Point of contact for media representatives
- Implements seating chart
- Responsible for availability of all press materials and statistics at any time
- Assists with Mixed Zone operations
- Assists with the press conference (material, name tags, drinks, chairs, backdrops position, etc.)
- Assists with flash interview set up (infrastructure, backdrops position etc.)

Requirements:

- Experience in Media
- Fluent in English
- Further language skills are an asset
- Communication skills
- Basketball know-how
- Availability:
 - o 18.06. – 22.06.
 - o 2 Shifts (early & late)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
16.06.	17.06.	18.06.	19.06.	20.06.	21.06.	22.06.	23.06.
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Statistics Runner

Tasks:

- Distribution of Game statistics to media in working room and press conference room
- Distributing of the game statistics to the teams

Requirements:

- Fluent in English
- Further language skills are an asset
- Communication skills
- Basketball know-how
- Availability:
 - o On Matchdays
 - o 2 shifts (early & late)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
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Medical Operations

Anti-Doping Chaperone

Tasks:

- Assists with anti-doping procedure
- Guides player/coach to anti-doping room after match
- Provides player/coach with water and other needs

Requirements:

- Only female Volunteers are taken into consideration for this position
- Fluent in English
- Medical Background/experience in anti-doping; but not mandatory
- Empathy
- Reliable
- Availability:
 - o On Matchdays

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
16.06.	17.06.	18.06.	19.06.	20.06.	21.06.	22.06.	23.06.
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Team Operations

FIBA Officiating Team Attaché

Tasks:

- Assists in all organizational issues related to the FIBA Officiating Team
- Coordinates Communication with the host
- Distribution of relevant information

Requirements:

- Fluent in English & German
- Good communication skills
- Polite
- Friendly
- Availability:
 - o Whole tournament period
 - o 2 shifts (early & late)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
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Team Attaché

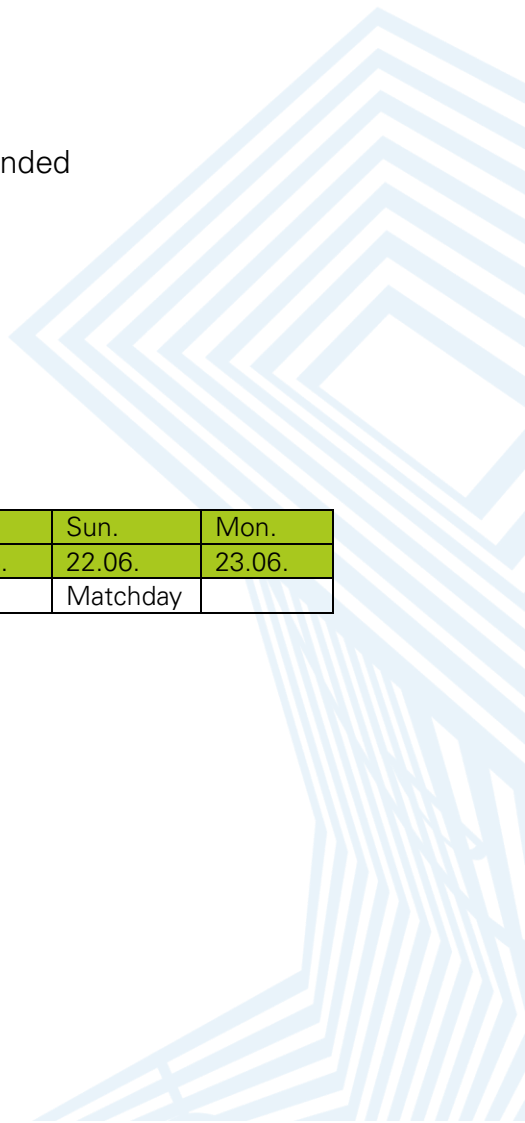
Tasks:

- Responsible for all activities linked to the national team
- Problem solver
- Coordinates communication between the Team and Host (DBB/FIBA)
- Communicates all Team's requests related to meals, practices, games, transportation, laundry, medical support etc.
- 24/7 support; from arrival to departure
- Supports Head of Delegation

Requirements:

- Fluent in German and English
- Knowledge of team's native language highly recommended
- Outgoing & discreet
- Good communication skills
- Polite
- Friendly
- Availability:
 - o Whole tournament period
 - o 2 shifts (early & late)

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
16.06.	17.06.	18.06.	19.06.	20.06.	21.06.	22.06.	23.06.
			Matchday	Matchday		Matchday	





Volunteer Management

ACE Volunteer

Tasks:

- All purposes
- Supports other departments if needed
- "Runner"
- Additional Support

Requirements

- Flexible
- Motivated
- Show interest
- Should live nearby
- Availability:
 - o Whole tournament period
 - o 2 shifts

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
16.06.	17.06.	18.06.	19.06.	20.06.	21.06.	22.06.	23.06.
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Volunteer Management Volunteer

Tasks:

- Volunteer Office (Emails, schedule, decoration etc.)
- Volunteer equipment (distribution of volunteer uniform)
- Volunteer catering (kiosk, snacks, drinks etc.)
- Volunteer benefits (games, public viewing, bbq, bingo, closing party etc.)
- Supports Volunteer Manager
- Ensures that all volunteers are happy and provide them with assistance

Requirements:

- Flexible
- English is an asset
- Social and good people knowledge
- Outgoing
- Good communication skills
- Availability:
 - o Whole tournament period
 - o 2 shifts

Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.	Mon.
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