



FIBA  
WOMEN'S  
**EUROBASKET**  
CZECHIA GERMANY  
ITALY GREECE



**ENGLISH**



## Content

|  |          |
|--|----------|
| <b>Application</b> .....   | <b>4</b> |
| How can I apply? .....   | 4        |
| I have difficulties registering. Who can I contact? .....                  | 4        |
| What do I need for registration? .....                                     | 4        |
| How old do I have to be? .....   | 4        |
| Are there any specific requirements? .....                                 | 5        |
| When do I have to apply by? .....  | 5        |
| Am I automatically included when I register? .....                         | 5        |
| When will I find out if I have been selected? .....                        | 5        |
| Will interviews be conducted after the end of the application phase? ..... | 6        |
| How will the volunteers be selected? .....                                 | 6        |
| How do I find out that I have been selected? .....                         | 6        |
| <b>Volunteer assignment</b> .....  | <b>7</b> |
| What areas of volunteering are there? .....                                | 7        |
| How long does a shift last? .....  | 7        |
| When will I receive my shift schedule? .....                               | 7        |
| Is prior knowledge required? .....   | 8        |
| What should I carry with me during my assignment? .....                    | 8        |



|   |           |
|---|-----------|
| When will the training courses take place? .....                                  | 8         |
| <b>General Information .....</b>  | <b>9</b>  |
| When will the FIBA Women's EuroBasket 2025 take place in Hamburg? .....           | 9         |
| Is there insurance cover? .....   | 9         |
| Is accommodation provided? .....  | 9         |
| Do I have to be available for the entire period? .....                            | 9         |
| Which languages should I speak? .....   | 10        |
| Can I watch the games of the FIBA Women's EuroBasket 2025 in Hamburg? ....        | 10        |
| Where can I find an overview of volunteer clothing including a size chart? .....  | 10        |
| How can I take time off work for the activity? .....                              | 11        |
| Where can I get information at short notice & answers to questions? .....         | 11        |
| Will there be a background check for volunteers? .....                            | 11        |
| What is a background check? .....   | 12        |
| Unfortunately, I can't make it on one of my volunteering days. What can I do? ... | 12        |
| Can I cancel if I can't help after all? .....                                     | 12        |
| Is it possible for volunteers with disabilities to form a "tandem team"? .....    | 12        |
| <b>Benefits .....</b>   | <b>14</b> |
| Is the volunteering paid? .....   | 14        |



|  |           |
|--|-----------|
| When will I receive my volunteer clothing? .....                   | 14        |
| Will there be a ticket for public transportation in Hamburg? ..... | 15        |
| Will catering be provided? .....                                   | 15        |
| Are certain diets taken into account?.....                         | 15        |
| Is there a certificate of participation? .....                     | 15        |
| Can I keep the volunteer clothing? .....                           | 16        |
| <b>Contact Details</b> .....                                       | <b>17</b> |





## Application

### How can I apply?

You can register via the online platform <https://eventvolunteers.de/>. There you create your profile and enter the necessary data.

### I have difficulties registering. Who can I contact?

It is best to contact our address directly: [Volunteers@basketball-bund.de](mailto:Volunteers@basketball-bund.de).

### What do I need for registration?

To register, you will need your personal details, your valid (even in June 2025) ID card or passport, a mobile phone and an e-mail address. We need this information to be able to rule out the possibility of someone registering under someone else's name as part of the accreditation process.

### How old do I have to be?

All volunteers must be at least 18 years old on June 15, 2025.



## **Are there any specific requirements?**

Yes, a willingness to get involved, enthusiasm, sufficient time during the tournament and enjoy working in a team. The enthusiasm and passion of the volunteers will be crucial for the positive experience of all guests. You should have a good knowledge of German and basic English. In some areas, a better knowledge of English is required.

## **When do I have to apply by?**

The application deadline is March 15, 2025, by which time all data should have been entered on <https://eventvolunteers.de/>.

## **Am I automatically included when I register?**

Unfortunately, not. Once the application phase has ended, the DBB will review all applications. Depending on the validity of the application, some additional information is collected, or short interviews are conducted online. This varies from area to area.

## **When will I find out if I have been selected?**

All applicants will receive feedback by April 15, 2025 at the latest.



## **Will interviews be conducted after the end of the application phase?**

The intention is to conduct interviews with individual applicants, depending on the area in which they are to be employed. However, there will be no interviews for most applicants.

## **How will the volunteers be selected?**

After the registration portal closes, we will look at all applications and select suitable people. In doing so, we will compare the requirements profile of the tasks that are needed during the WEB25 with your skills and make a selection based on this. We divide them into:

- Confirmation
- Waiting list/replacement volunteers
- Rejection

## **How do I find out that I have been selected?**

Once the selection process has been completed, we will send you an email to let you know whether you have been confirmed or are on the waiting list. If there are too many applications, we may have to reject you.



## **Volunteer assignment**

### **What areas of volunteering are there?**

You can find an overview of the areas of work by clicking through the application process. You can also access a brief description of each area and a PDF with detailed descriptions after registering under the menu item "Opportunities".

### **How long does a shift last?**

Shifts vary depending on the job and can sometimes be longer or shorter. On average, a shift lasts around 8 hours. A break is of course included in the 8 hours. You will receive the shift schedule before the event.

### **When will I receive my shift schedule?**

After the volunteer selection phase, we will assign each volunteer to the appropriate shifts. As we know that you have to plan ahead accordingly, we will give you feedback as soon as possible. Your personal schedule will be available in your profile on Eventvolunteers.





## **Is prior knowledge required?**

No. It is certainly helpful for certain tasks and it is part of the idea of the volunteer program that everyone contributes their skills and experience, but it is not a requirement.

## **What should I carry with me during my assignment?**

That depends on your job area, of course. But you should definitely always bring your volunteer clothing, your accreditation and, above all, your mobile phone. You should avoid carrying unnecessary valuables, as you may not always be able to keep an eye on everything during your shift. If something special is required for your area of assignment, you will be informed by a contact person from the department or from the shift schedule.

## **When will the training courses take place?**

The training courses are planned from the end of May and will mostly be held online. We try to compress them as much as possible and offer different dates.



## General Information

### When will the FIBA Women's EuroBasket 2025 take place in Hamburg?

The FIBA Women's EuroBasket 2025 will take place with the group stage in Hamburg from 19 - 22.06.2025. The final round starts in Greece on 24.06.2025 and ends with the final games on 29.06.2025. If you are already available as a volunteer in advance, we would be happy about any active support. You can indicate the days accordingly in the online registration form at <https://eventvolunteers.de/>.

### Is there insurance cover?

Yes, all volunteers are covered by liability and accident insurance during their work and on the way to and from the event.

### Is accommodation provided?

No. Volunteers must organize their own accommodation for the specified period.

### Do I have to be available for the entire period?

In principle, all volunteers should be available for all match days. This makes it easier for us to plan and communicate with you. However, if you can only be available for a



certain period of time, this is not a direct exclusion criterion. Please inform us of your availability in advance.

## **Which languages should I speak?**

As this is an international event, you should ideally be able to speak and understand German or English. Other languages are of course an advantage.

## **Can I watch the games of the FIBA Women's EuroBasket 2025 in Hamburg?**

When planning the volunteer schedule, the aim is for all volunteers to have the opportunity to watch one or two FIBA Women's EuroBasket 2025 games of the group stage in Hamburg. You will work in rotating shifts depending on the area, so we will make every effort to ensure that you can watch some games.

## **Where can I find an overview of volunteer clothing including a size chart?**

We do not yet have a size chart. However, as soon as this is available, we will share it with you.



## **How can I take time off work for the activity?**

For all volunteers employed in Germany, there is a letter from the DBB President with which employees can apply for special leave. This form is also suitable for students of full age to request time off from school. Further certificates can be issued by the organizing committee on request.

## **Where can I get information at short notice & answers to questions?**

We will keep you up to date all the time via emails and <https://eventvolunteers.de/>. There will also be an app that will provide you with all the necessary information and inform you about spontaneous changes. You can also use the app to contact the volunteer management and your shift leader at any time.

## **Will there be a background check for volunteers?**

Every volunteer can be checked by the relevant authorities as part of a background check.



## **What is a background check?**

The purpose of the background check is to ensure that no criminal or potentially dangerous persons are granted access to the event site and any vulnerable areas within it.

## **Unfortunately, I can't make it on one of my volunteering days. What can I do?**

It is not a problem if you are unable to attend at short notice (e.g. because you are ill). Please inform the Volunteer Management Team as soon as possible so that we can schedule other volunteers.

## **Can I cancel if I can't help after all?**

Yes, we understand that circumstances can change. Please let us know as soon as possible if you are unable to join us so that we can offer your place on the volunteer team to someone else. The correct e-mail address for this is our mailbox: [volunteers@basketball-bund.de](mailto:volunteers@basketball-bund.de)

## **Is it possible for volunteers with disabilities to form a "tandem team"?**

Yes, there will be this possibility and we will take it into account when planning shifts.



Either:

You already have someone, then please enter his/her name when registering. Your counterpart must also register and then state your name.

Or:

You register without a counterpart. In this case, you must state when registering that you have a disability and that a counterpart is required. We will identify and assign a counterpart to you for the duration of your assignment.





## Benefits

### Is the volunteering paid?

No, volunteers are honorary helpers. That is why there is no monetary compensation for your work. Nevertheless, you benefit from many advantages. In addition to insurance cover for the duration of your assignment, you will receive

- an accreditation for the entire group stage of FIBA Women's EuroBasket 2025 in Hamburg (without seat entitlement)
- a volunteer uniform from Nike
- A ticket for public transportation in Hamburg
- Catering in the volunteers room
- a certificate
- a souvenir

You will also be right in the middle of the action at the FIBA Women's EuroBasket 2025 in Hamburg and will be in daily contact with officials and spectators who are looking forward to the European Championship. You will make lots of new friends and get to keep your Nike gear after the event.

### When will I receive my volunteer clothing?

You will receive your volunteer clothing on site, shortly before the event. We will let you know when you can collect your equipment.



## **Will there be a ticket for public transportation in Hamburg?**

So that you can get from A to B quickly and without additional costs, we will provide each volunteer with a free ticket for the duration of the event. However, this is only valid within the Hamburg public transport network (HVV). A „Deutschland Ticket“ will not be provided.

## **Will catering be provided?**

We offer free crew catering for all volunteers. This includes a hot meal (lunch or dinner) as well as snacks and drinks. The crew catering will most likely take place in the arenas and volunteers who are deployed outside the arena will be catered for by us elsewhere. We will make sure to offer a varied and healthy selection and provide sufficient food and drinks.

## **Are certain diets taken into account?**

Yes, but it is important that you indicate any special diets (vegetarian, vegan, no pork, etc.) when registering so that they can be taken into account.

## **Is there a certificate of participation?**

Yes, volunteers will receive a certificate confirming their voluntary work, the period and - on request - the nature of their work.





## **Can I keep the volunteer clothing?**

Yes, as long as you complete all your assigned shifts, you may keep your volunteer clothing after the FIBA Women's EuroBasket 2025.





## Contact Details

**Timon Aswerus**

Working Student Project Management

Deutscher Basketball Bund e.V.

Schwanenstraße 6–10

58089 Hagen

E-Mail: [Volunteers@basketball-bund.de](mailto:Volunteers@basketball-bund.de)

Telephone: +49 2331 106-137

